

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. A method of operating a switching system to make a call, the method comprising the steps of:
 - ~~receiving from a calling party a request for the making of a call;~~
 - ~~obtaining from the calling party a called party identity; and~~
 - ~~generating a setup signalling message for establishing a call to the called party, the setup signalling message having a calling line identity field, the method being characterised by the steps of:~~
 - responding to a request for the making of a call by obtaining an actual calling party identity for the calling party; and;
 - translating the obtained actual calling party identity to obtain a corresponding simulated consistent calling line identity permanently associated with the calling party; and the method
 - ~~being further characterised in that the generating step writes the obtained corresponding simulated calling line identity into the calling line identity field of that setup signalling message.~~
 - sending a setup signalling message for establishing a call to the called party, the setup signalling message having a calling line identity field containing the obtained corresponding simulated consistent calling line identity, the simulated consistent calling line identity also

enabling calls to be delivered to the party associated with the simulated CLI by use of translation tables which hold information as to the identity of that party and their current recorded location.

2. (Currently Amended) A method as ~~elaimed~~in claim 1, wherein the step of responding to a request for the making of a call by obtaining an actual calling party identity comprises the substeps of:

detecting the actual calling line identity of a line which has changed to off hook status, and translating the detected calling line identity to obtain a corresponding actual calling party identity currently recorded as being associated with that line.

3. (Currently Amended) A method as ~~elaimed~~in claim 1, for use when the switching system comprises a CTI-enabled switch together with a CTI controller, and a plurality of user-associated computers connected to the CTI controller, wherein the step of responding to a request for the making of a call by obtaining an actual calling party identity comprises the substeps of:

detecting the identity of a computer from which a make call request has been sent to the CTI controller and translating the detected computer identity to obtain a corresponding actual calling party identity for a user currently recorded as being logged on at that computer to the CTI controller.

4. (Currently Amended) A method as ~~elaimed~~in claim 1, wherein the step of responding to a request for the making of a call by obtaining an actual calling party identity comprises the substeps of:

retrieving from signalling information of an incoming call to the switching system a calling line identity, and translating the retrieved calling line identity to obtain a corresponding actual calling party identity.

5. (Currently Amended) A method as ~~elaimed~~ in claim 4, and further including the ~~step of~~ joining the incoming call to the call to the called party.

6. (Currently Amended) A method as ~~elaimed~~ in claim 4, and including ~~the steps of~~:
clearing down that incoming call,
making a call to the calling party based on the calling line identity of that incoming call,
and
joining the call to the calling party to the call to the called party.

7. (Currently Amended) A switching system comprising:
means for ~~receiving from a calling party~~ responding to a request for the making of a call
by obtaining an actual calling party identity;
means for ~~obtaining from the calling party a called party identity~~; and
means for ~~generating a setup signalling message for establishing a call to the called party~~;
~~the setup signalling message having a calling line identity field, the switching system being~~
~~characterised by:~~
means for ~~obtaining an actual identity for the calling party~~; and
means for translating the obtained actual calling party identity to obtain a corresponding
simulated consistent calling line identity permanently associated with the calling party, and the
switching system being further characterised in that the ~~generating means is arranged to write the~~

obtained corresponding simulated calling line identity into the calling line identity field of that setup signalling message;

means for obtaining a called party identity; and

means for generating a setup signalling message to be sent for establishing a call to the called party, the setup signalling message having a calling line identity field containing the obtained corresponding simulated consistent calling line identity, the simulated consistent calling line identity also enabling calls to be delivered to the party associated with the simulated CLI by use of translation tables which hold information as to the identity of that party and their current recorded location.

8. (Currently Amended) A system as ~~claimed~~ in claim 7, wherein the means for responding to a request for the making of a call by obtaining an actual calling party identity is arranged to detect the actual calling line identity of a line which has changed to off hook status, and to translate the detected calling line identity to obtain a corresponding actual calling party identity currently recorded as being associated with that line.

9. (Currently Amended) A system as ~~claimed~~ in claim 7, comprising a CTI-enabled switch together with a CTI controller, and a plurality of user-associated computers connected to the CTI controller, and wherein the means for responding to a request for the making of a call by obtaining an actual calling party identity is arranged to detect the identity of a computer from which a make call request has been sent to the CTI controller, and to translate the detected computer identity to obtain a corresponding actual calling party identity for a user currently recorded as being logged on at that computer to the CTI controller.

10. (Currently Amended) A system as ~~elaimed~~ in claim 7, wherein the means for responding to a request for the making of a call by obtaining an actual calling party identity is arranged to retrieve from signalling information of an incoming call to the switching system a calling line identity, and to translate the retrieved calling line identity to obtain a corresponding actual calling party identity.